Targeted Street Outreach Kick-Off Meeting
June 28, 2017
Welcome and Introductions

- Name
- Agency
- Number of years in Outreach
Targeted Outreach

- Occurring July 11th – 13th
  - Goal: Assess individuals sleeping outside
  - Cover all areas of the city
  - Special Attention to identified 'hot spots'
Targeted Outreach

Role of Center for Housing and Health

- Coordinate assessment process to ensure the maximum number of individuals receive a Coordinated Entry Assessment.
- Assist with connecting clients to outreach teams
- Oversee coordination between outreach and housing providers
- Support ongoing assessment
- Goal: Coverage across the city moving forward
Mapping Overview

Joe Ferguson – Veteran's Administration
Mapping Exercise

NORTH
NORTHWEST
DOWNTOWN
WEST
SOUTH
SOUTHWEST
North Side

AVONDALE
EDGEWATER
LAKEVIEW
LINCOLN PARK
LINCOLN SQUARE
LOGAN SQUARE
NORTH CENTER
ROGERS PARK
WEST RIDGE
UPTOWN
Downtown

LOOP
NEAR NORTH
NEAR SOUTH
West Side

AUSTIN
EAST GARFIELD PARK
HUMBOLDT PARK
LOWER WEST SIDE
NEAR WEST SIDE
NORTH LAWNDALE
SOUTH LAWNDALE
WEST GARFIELD PARK
WEST TOWN
South Side

ARMOUR SQUARE
AUBURN GRESHAM
AVALON PARK
BEVERLY
BRIDGEPORT
BURNSIDE
CALUMET HEIGHTS
CHATHAM
DOUGLAS
EAST SIDE
ENCELEGWOOD
FULLER PARK
GRAND BLVD
GREATER GRAND CROSSING
HEGEWISCH
HYDE PARK
KENWOOD
MCKINLEY PARK
MORGAN PARK
MOUNT GREENWOOD
NEW CITY
OAKLAND
PULLMAN
RIVERDALE
ROSELAND
SOUTH CHICAGO
SOUTH DEERING
SOUTH SHORE
WASHINGTON HEIGHTS
WASHINGTON PARK
WEST ENGELWOOD
WEST PULLMAN
WOODLAWN
Southwest Side

ARCHER HEIGHTS
ASHBURN
BRIGHTON PARK
CHICAGO LAWN
CLEARING
GAGE PARK
GARFIELD RIDGE
WEST ELSDON
WEST LAWN
Coverage Exercise

- Divide into groups according to geographic areas
  - North, Northwest, South, Southwest, West, Downtown

- Availability cards
  - Share your team's availability on July 11th, 12th, and 13th
  - Record what hours in the morning, afternoon, or evening your teams will work each day
    - What locations will you visit?
    - What times will you visit?

- Goal: Cover as much daytime and nighttime as possible!
July 11th – 13th is just the beginning
- Kick-off for ongoing assessment
- In the coming days, CHH staff will reach out to teams to document ongoing engagement in the six geographic regions
Ongoing Communication

One List

- In HMIS
- Updated daily for lead agencies
- Contains all individuals known to be enrolled in homeless services
- Shows if CE assessment was completed for each individual on the list
- Lists all program enrollments for individuals, including outreach
Ongoing Communication

One List Data for Targeted Street Outreach Meeting

Data as of June 26, 2017

- Individuals and Youth experiencing homelessness on the One List: 8671
- Individuals and Youth on One List without any current project Entry for 60 days: 793
- Individuals and Youth on One List entered into the CES Skilled Assessors Project with assessment to determine housing needs: 553
What information do teams need to meet outreach goals?

Examples

- Regular communication outlining number of assessed in each outreach program
  - Frequency: Weekly, Bi-monthly, Monthly?
- Hot spot updates?
Observational Assessment Overview

- Observational Assessment should be completed on behalf of individuals who:
  - display signs of a severe and persistent mental health condition
  - sleep in places not mental for human habitation
  - who are not able to complete a Standardized housing Assessment due to mental health condition

- Outreach professionals need to attempt to complete a Standardized Housing Assessment on at least two occasions on two separate days before requesting an Observational Assessment
  - may request an Observational Assessment by completing an Observational Assessment Form on HMIS
Please ask the applicant to sign HMIS Consent before you start the assessment. Applicants must provide their consent before information can be entered in HMIS.

If applicants do not sign HMIS consent, their information cannot be entered in HMIS and they will not be matched to housing.

New HMIS consent do not expire unless applicants withdraw their consent to further share information with CES.
You may access HMIS on your phone at https://chicago.servicept.com/
• Sharing options that ALLOW matching: A and B

• Sharing options that DO NOT ALLOW matching: C and D
If the applicant is younger than 18, please STOP the assessment and connect to one of the following programs:

- NORTH - The Night Ministry: 877-286-2523
- WEST - El Rescate: 872-829-2654
- SOUTH - Teen Living Programs: 866-803-8336
- Pregnant and/or Parenting: 733-506-3120
Offer of Immediate Housing/Shelter to Veterans

- 9am – 4pm - visit VA Community Resource and Referral Center located at 1141 S. California. Their phone number is 312-569-5750.

- 4pm and midnight - visit the VA Jesse Brown Emergency Department at 820 S. Damen
Assessments (cont.)

- Only people on the **active list** within OneList will be matched
- If applicants only entered into CES Skilled Assessor project in HMIS, **after 90 days** they will move to an **inactive status** in case there are no updates to their assessment and no HMIS entries into any projects
  - Applicants can call their Skilled Assessor or stop by an access point to provide an update every 3 months to stay active
  - Entry into any homeless project in Chicago will make them active as well
- There are **793** Individuals and Youth on One List without any current project Entry for 60 days (Data as of June 26, 2017)
- Assessments must be entered in HMIS within **2 business days**
Targeted Street Outreach Kick-Off

Thank you!